



# **CK Consulting, LLC**

*A Division of CK Strategic Solutions Group, LLC*

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## **Consulting Services**

**Operational Excellence Through Risk Reduction and  
Quality Improvement**



## Consulting Services

### SERVICE LINE I — RISK MANAGEMENT CONSULTING

CK Consulting's Risk Management service line helps healthcare organizations identify, analyze, and mitigate clinical and operational risk through evidence-based, systems-focused strategies. Every engagement integrates data analytics, regulatory compliance, and practical implementation, anchored in our '**no results, no pay**' commitment: If you don't walk away with a clear, actionable plan to reduce your organization's risk exposure, you don't pay.

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#### Programmatic and Comprehensive Risk Assessment

**Description:** A full-system evaluation of the organization's clinical, operational, and administrative risk profile of one or more programs.

**Objectives:** Identify latent risks, establish baseline compliance, and develop a programmatic risk profile in the context of the entire enterprise.

**Deliverables:** Detailed risk assessment report, risk heat map, executive briefing, and roadmap.

**Completion Interval:** 4–6 weeks | **Estimated Cost:** \$25,000–\$40,000 | **Compensation:** Fixed fee; 50% deposit / 50% completion.

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#### Sentinel Event and Root Cause Analysis (RCA)

**Description:** Expert facilitation of RCA and Failure Mode and Effect Analysis (FMEA) investigations after sentinel or near-miss events.

**Objectives:** Identify systemic causes and define corrective actions.

**Deliverables:** RCA report, Corrective Action Plan (CAP) template, leadership debrief.

**Completion Interval:** 1–3 weeks | **Estimated Cost:** \$10,000–\$20,000 | **Compensation:** Per event fee; 50% deposit / 50% completion.

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#### Regulatory and Compliance Audit

**Description:** Full review for compliance with Centers for Medicare and Medicaid (CMS), Occupational Safety and Health Administration (OSHA), Health Insurance Portability and Accountability Act (HIPAA), Det Norske Veritas (DNV), and The Joint Commission (TJC) standards.

**Objectives:** Assess readiness and identify non-compliance trends.

**Deliverables:** Compliance report, gap analysis, policy recommendations.



**Completion Interval:** 3–5 weeks | **Estimated Cost:** \$15,000–\$30,000 | **Compensation:** Fixed fee; 50% deposit / 50% completion.

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#### **Risk Program Development**

**Description:** Design or overhaul of an enterprise-wide risk management framework.

**Objectives:** Establish protocols, training, and governance.

**Deliverables:** Framework documents, policies, and training materials.

**Completion Interval:** 8–12 weeks | **Estimated Cost:** \$30,000–\$50,000 | **Compensation:** 50% deposit / 50% completion.

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#### **Risk Leadership Workshop**

**Description:** Interactive workshops for leadership and staff on practical risk principles.

**Objectives:** Build awareness and reinforce a safety culture.

**Deliverables:** Custom slides, materials, and summary report.

**Completion Interval:** 1 day + prep | **Estimated Cost:** \$5,000–\$10,000 | **Compensation:** Day rate; 50% deposit / 50% delivery.

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## SERVICE LINE II — QUALITY IMPROVEMENT CONSULTING

CK Consulting's Quality Improvement service line applies Lean, Six Sigma, and Theory of Constraints (TOC) methodologies to enhance clinical outcomes, streamline processes, and improve throughput. Our guarantee: If you don't receive a clear, data-driven roadmap for measurable improvement, you don't pay.

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### Operational Diagnosis and Throughput Optimization

**Description:** A 30-day deep-dive into operational bottlenecks affecting efficiency and performance.

**Objectives:** Identify inefficiencies, quantify delays, and redesign processes.

**Deliverables:** Diagnosis report, workflow map, key performance indicators (KPI) dashboard, roadmap.

**Completion Interval:** 4–5 weeks | **Estimated Cost:** \$25,000 | **Compensation:** Fixed fee; 50% deposit / 50% completion.

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### Quality Improvement (QI) Project (Lean/Six Sigma)

**Description:** End-to-end QI project using Lean/Six Sigma to improve outcomes and efficiency.

**Objectives:** Define measurable targets, apply Define, Measure, Analyze, Improve, and Control (DMAIC) / Plan, Do, Study, and Act (PDSA), and implement improvements.

**Deliverables:** Project charter, dashboard, SOP updates, and impact report.

**Completion Interval:** 6 –12 weeks | **Estimated Cost:** \$20,000–\$45,000 | **Compensation:** Fixed fee; 50% deposit / 50% completion.

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### Clinical Performance Dashboard Design

**Description:** Custom dashboards integrating electronic medical records (EMR) and operational data.

**Objectives:** Enable real-time metric tracking and decision-making.

**Deliverables:** Functional dashboard, definitions, and training session.

**Completion Interval:** 3–5 weeks | **Estimated Cost:** \$10,000–\$20,000 | **Compensation:** Fixed fee; 50% deposit / 50% completion.

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### Policy and Procedure Optimization

**Description:** Review and streamline clinical or operational policies.



**Objectives:** Standardize and align with national standards.

**Deliverables:** Audit, revised policies, and executive packet.

**Completion Interval:** 3–4 weeks | **Estimated Cost:** \$7,500–\$15,000 | **Compensation:** Fixed fee; Fixed fee; 50% deposit / 50% completion.

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#### **Continuous Improvement Retainer**

**Description:** Ongoing advisory to sustain QI results and support leadership teams.

**Objectives:** Maintain accountability, review data, and guide strategy.

**Deliverables:** Monthly reports, quarterly briefings, and annual plan.

**Completion Interval:** Ongoing (monthly) | **Estimated Cost:** \$5,000–\$15,000/month |

**Compensation:** Monthly retainer; cancel anytime.

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#### **OUR ENGAGEMENT PROMISE**

**Transparency:** Clear expectations for costs, deliverables, and timelines.

**Accountability:** 'No results, no pay.'

**Customization:** Tailored engagements fitting your organization's scale and needs.

**Confidentiality:** All client data, reports, and communications are protected.

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#### **CONTACT**

[admin@cksolutionsgroup.net](mailto:admin@cksolutionsgroup.net)

[www.ckstrategicsolutionsgroup.net/ck-consulting](http://www.ckstrategicsolutionsgroup.net/ck-consulting)